



## INSTALLATION/SOFTWARE/USAGE

### Q: Question

How should I request and install software license?

### A: Answer

The first step to license your software is to generate the **.c2v file**. This file is unique file created with the computer identification number. In order to get the **.c2v file**, the software must be run. The below image shows the Software Admin window with request and import options.

- Click on  in right side middle of the Session tab screen
- Click Admin button to open Software Admin window
- Click on bottom left button, named **“Request Changes”** or similar.
- Fill in the text boxes with your information (Company/User/Email) and then you can create .csv file After clicking **“Save Request”** button. Select the save location and create file.
- Send .c2v file to [support@ezmetrology.com](mailto:support@ezmetrology.com).

The second step will be to receive a **.v2c file** from support and import it into the software.

- License team will create the license renewal file. They will send a **“.v2c”** file in the reply.
- Save this file onto your computer.
- Navigate to **“Admin”** window.
- Select **“Import license”** and select the **“.v2c”** folder which was sent by EZMetrology.
- After importing the file, restart the software to update with new license.

