



Pod Devices

INSTALLATION/SOFTWARE/USAGE

Q: Question

How do I update the firmware on my Pod device?

A: Answer

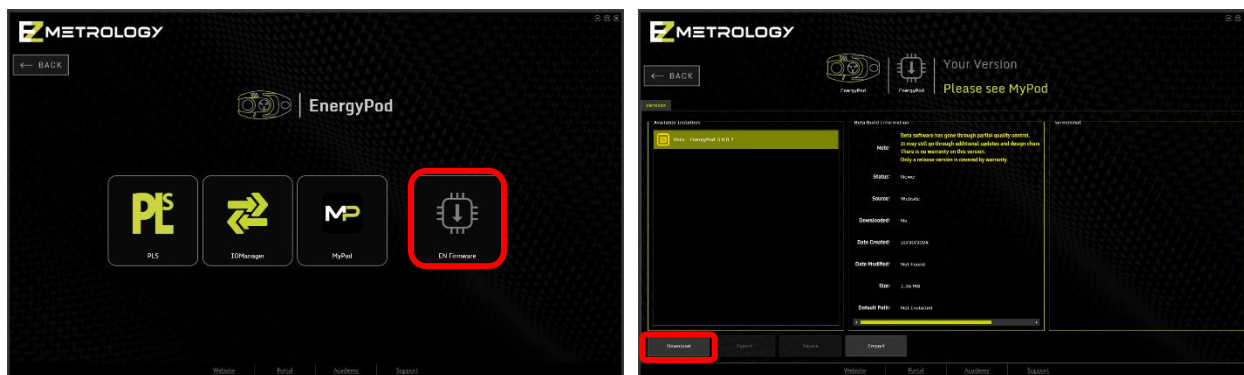
To update firmware for your Pod device, you will need:

- MyPod software installed,
- a *.ezi firmware file,
- a USB-C-to-A or C-to-C cable.*

Up-to-date firmware files can be downloaded using the **EZDownload Center** application.

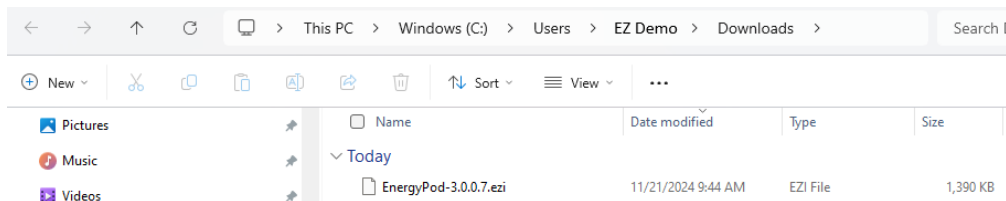
Launch Download Center, then navigate to the corresponding Pod's page, then "[Pod] Firmware" (left).

On the Firmware page, select the desired version from the list on the left, then click "Download" (right):



Once downloaded, click "Install" to launch MyPod or "Export" to save the .ezi file in an external location.

If receiving a .ezi file directly from EZMetrology Support, save the file in any convenient location on your MyPod computer.

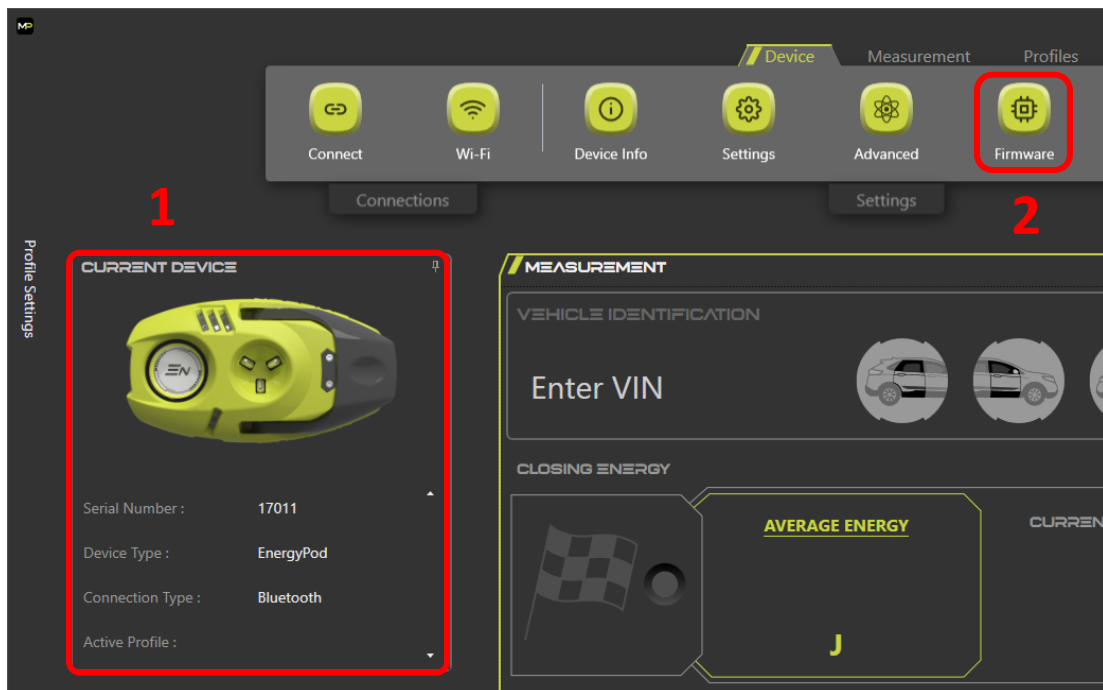




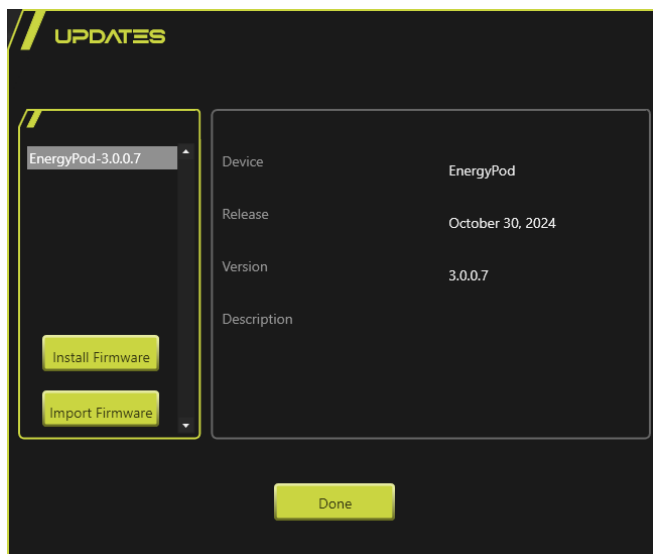
Using the USB-C cable, plug your Pod device into your MyPod computer. Wait for the Pod to complete its reboot cycle.*

****On newer versions of MyPod (1.1.30.0+), wireless firmware installation is possible, and this step can be skipped.***

Launch MyPod and connect to the desired Pod device (1), then click on the “Firmware” button in the “Device” tab of the top menu (2):



The “Firmware” window will appear.



- If you installed the .ezi file from Download Center, the firmware version should appear in the list on the left.
- If exported or downloaded directly, click “Import Firmware,” then navigate to and select the .ezi file in the file dialog window and click “Open”.

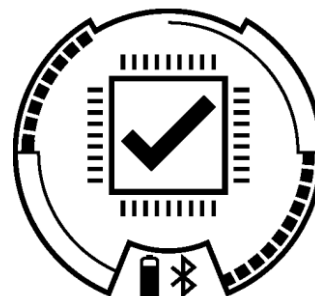
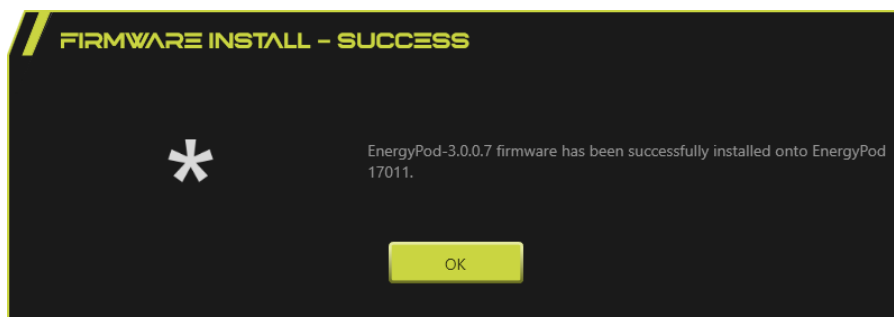
To begin firmware installation, select the desired firmware version in the list on the left, then click “Install Firmware”.

A progress bar will appear. ***Ensure that you do not disconnect the device during this process!***

The device may reboot before beginning the firmware installation.

The firmware will then be flashed to the device. This takes approximately 1-3 minutes over USB, and approximately 10-30 seconds wirelessly, depending on firmware size.

Finally, the device will reboot again. The firmware installation should now be complete. This will be indicated by a “success” pop-up message (left) and a “checkmark” icon on the Pod device screen (right):



In the “Firmware” window, click “Done” to end the firmware installation process. Your newly updated Pod device is now ready to resume operation.