



SpeedPod

INSTALLATION/SOFTWARE/USAGE

Q: Question

How do I re-pair a SpeedPod to Windows with Bluetooth?

A: Answer

There is an issue between Windows and the SpeedPod Bluetooth chip that causes the device not to reconnect to the software. See bottom of document if SpeedPod is frozen (LED and screen stuck)

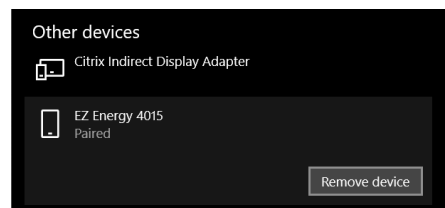
Before attempting to connect your SpeedPod device, you should be aware of your device's serial number to connect the proper device. The serial number is located on the back of the device, underneath the silicon cover.

For example:



Remove Device: Open the Bluetooth menu by double clicking the Bluetooth icon in Windows taskbar or open the Start menu and begin typing Bluetooth in the search.

Select the device in the Bluetooth & Other devices menu under the Other Devices heading, then click the Remove button.

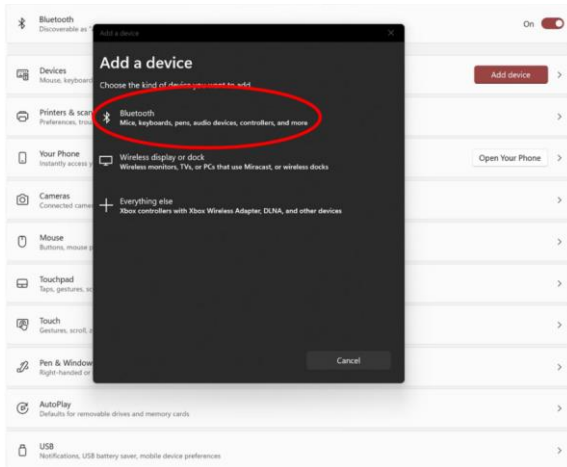


Commented [TE1]: I would specifically mention "First Time connection" including the pairing procedure. and 'Already paired" with just clicking the icon
Also refer to the our Bluetooth dongle if the computer has no build in bluetooth..

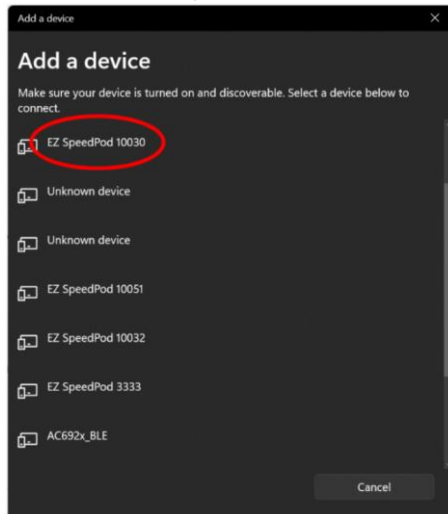
Otherwise perfect!

**Pair the SpeedPod:**

At the top of the Bluetooth & other devices window there is a plus icon labelled Add Bluetooth or other device. Click this button to open the Add a device window, then click Bluetooth to start searching for the SpeedPod device.

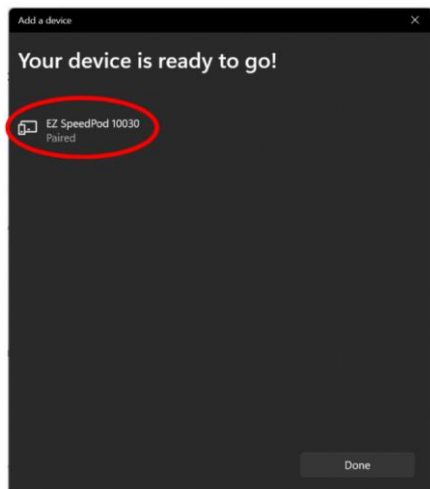


Make sure that the SpeedPod is turned on and select the SpeedPod you would like to connect to.





Click 'Connect' button and the device should say 'paired' when the connection is successful. If a Connect button is not immediately visible, then try scrolling down in the list slightly.



SpeedPod screen is frozen: The SpeedPod device may have stopped connecting to the software because it is frozen and not responding. To identify if the device is frozen, move the device around and observe the three LED lights. The center one should light up green when moving and then go dark when not moving. Single LED should blink double yellow after a second of stability. If there is no response, then the device has frozen and needs to be reset.

Please find a computer with permissions to read and write to a USB storage drive. Plug in the supplied USB C to USB A cable into the port on the SpeedPod just to the front of where the serial number sticker is. Plug the USB A connection into the computer then observe the device for 30 seconds. The device should change screens to an SP screen and the LED lights should change a little. If nothing happens then unplug the cable from the device side, flip the connection by 180°, and plug it back in. Observe for 30 more seconds.

The Tablet used for PLS and SpeedPod devices has been configured to reset these devices and will work if other computers do not. If there is continually no response from the device, please contact support@ezmetrology.com with the device serial number and what is happening with it.